

## WWDAS Payment & Cancellation Terms

In order to maintain your confirmed booking you must provide payment based on the schedules below:

### Individual bookings (1-5 spaces)

- Bookings more than 180 days in advance: 15% of the total invoice value is due
- 180 - 61 days prior to departure: 40% of the total invoice value is due
- 60 days or less prior to departure: 100% of the total invoice value is due
- All payments are non-refundable and non-transferable

### Group bookings (6 spaces or more)

- Bookings more than 365 days in advance: 2% of the total invoice value is due\*
- 365 - 181 days prior to departure: 15% of the total invoice value is due
- 180 - 91 days prior to departure: 40% of the total invoice value is due
- 90 days or less prior to departure: 100% of the total invoice value is due
- All payments are non-refundable and non-transferable

A group is defined as 6 or more spaces booked with customers travelling on the same vessel, on the same departure date, under the same booking reference.

Payments received by WWDAS against a holiday are subject to our **cancellation terms** as detailed below:

### Individuals (1-5 spaces)

- More than 180 days before departure: 15% cancellation fee applies
- 180 - 61 days before departure: 40% cancellation fee applies
- 60 - 0 days before departure: 100% cancellation fee applies

### Groups (6 spaces or more)

- More than 365 days: 2% cancellation fee applies\*
- 365 - 181 days prior to departure: 15% cancellation fee applies
- 180 - 91 days prior to departure: 40% cancellation fee applies
- 90 - 0 days prior to departure: 100% cancellation fee applies

\*Greater than 365 days prior to departure, we will honour the 2% deposit that we are holding against the booking, provided a minimum of 1 person travels on the same departure date, under the same booking reference, in the same accommodation.



- The above payment terms are applicable on all fleet vessels only, from 24<sup>th</sup> September 2018
- 3rd party suppliers may have different payment policies of which your Reservations Consultant will be able to advise you. WWDAS has no control of the payment policies of our suppliers
- All payments are non-refundable and non-transferable
- With regard to group bookings within 365 days of departure, cancellation fees are applied to all spaces that are cancelled
- All cancellation fees are based on the price per paying passenger as stated on your booking confirmation invoice
- Cancelled spaces do not count towards the free space policy so be aware that cancelled spaces may affect your FOC allocation

WWDAS can accept payments over the phone by debit or credit card, via Paypal, or by bank transfer. If you would like to pay via Paypal, please request a payment link from your Reservations Consultant.

For bank transfers, our USD bank details are:

IBAN: GB78HBUK40127667538843

SWIFT: HBUKGB4B

ACCOUNT: 67538843

SORT CODE: 401276

ACCOUNT: Worldwide Dive and Sail International Ltd

Address: HSBC PLC, 85 High St, Lewisham, London, SE13 6BE, UK

If you wish to make payments in other currencies, please contact your Reservations Consultant for the details.

Payments must be made to WWDAS by the dates as stated on your invoice

WWDAS reserves the right to cancel a booking at any point where payments have not been made on time.

